

HARDWARE AS A SERVICE



Hardware as a Service (or 'HaaS') is one of the main components of IT Outsource's Fixed Cost IT service. Capital expenditure has often stood in the way of a company's deployment

of technologies that are needed to fuel its growth. Controlling the costs of maintaining and upgrading your infrastructure can be easy to accomplish with Hardware as a Service. Hardware is replaced and recycled on a scheduled basis, with the result that your business technology remains full up-to-date at a predictable monthly cost, without any need for regular capital investments in infrastructure. Hardware as a Service allows you to maintain a leading edge business environment at a controlled cost.

Key to the success of this program is our ability to provide all Microsoft licencing for any chartered hardware as part of the fixed monthly fee. No longer does a company need to pay \$600+ for Microsoft office x 10 users every 3 years. Setup, hardware and Microsoft software licensing are all included in our low Managed Services monthly service charge. And upgrades are provided for free!

BENEFITS:

- » A new desktop every three years
- » A new server every four years
- » Setup is included
- » Upgrades are included

Most Microsoft products are available as software as a service when coupled with one of our chartered or hosting products.

DATA CENTRE HOSTING



Welcome to the IT Outsource hosting services. IT Outsource is a leading provider of offshore hosting services in the Cayman Islands, Bermuda and Jersey.

IT Outsource provides private secure solutions to businesses that require their IT infrastructure to be located in an offshore jurisdiction. Security and privacy are paramount and our data centre services are designed to allow users to operate their offshore business from anywhere in the world securely without the need for sensitive data to reside on their laptop or other access device. When coupled with our global offshore telephony products you can be fully connected to your offshore company from anywhere.

SERVICES INCLUDE:

- » Private Hosted Virtual Servers and desktops
- » Dedicated servers and Co-Lo
- » Managed firewall and operating system security suite
- » Full server backups to secondary location with rapid recovery options and application health checks
- » 24x7x365 server monitoring and management
- » Optional backup replication to another offshore jurisdiction with standby virtual machines for Disaster Recovery



PRIVATE VIRTUAL SERVERS

The majority of our clients enjoy the benefits of our Private Virtual SBS servers. Utilising Microsoft Small Business Server 2008, IT Outsource provides a full range of network services to suit any business (up to 75 users) in a compact cost effective manner. Remote access is key.

WITH YOUR OWN SERVER SECURELY LOCATED IN OUR OFFSHORE DATA CENTRES AND RUNNING SMALL BUSINESS SERVER 2011, YOU AND YOUR EMPLOYEES WILL BE ABLE TO:

- » Centrally store, find and access your business information.
- » Have virtually anytime, anywhere access to your business desktop, including e-mail, files, business applications, and more.
- » Have the peace of mind that vital data is private, protected and securely stored.
- » Better communicate with each other using your own dedicated Microsoft Exchange e-mail server.
- » Create shared calendars, contacts and task reduce duplication of effort and increase efficiency and availability of the latest customer data.
- » Improve employee productivity, teamwork and collaboration with advanced information sharing features in Sharepoint and Microsoft Office 2007/10
- » Integrate Blackberry Enterprise Server for mobile device access to email, calendars and tasks
- » Enjoy unmatched compatibility, reliability and scalability.

OTHER SOLUTIONS INCLUDE:

- » Virtual Server 2008 servers to host applications or other core network services
- » Virtual Server 2008 Web Servers

PRIVATE VIRTUAL DESKTOPS

Core to the 'cloud' model for centralised resources, communication and security is the virtual desktop. Many of our clients wish to ensure no data is distributed across the myriad of access devices their users utilise to access their corporate network.

An IT Outsource Virtual Private Desktop enhances the security of your corporate information by providing remote access to a desktop that **REMAINS local to the server**. Users connect from a multitude of devices such as other desktops, laptops, iPads and iPhones to the remote private desktop. **All data remains on the server** and once a user completes their work they simply end the connected session to return to their personal device.

Additionally we can provide access to your windows desktop from non-windows systems such as Mac or Linux. You can even connect via a web page.

Many scenarios exist for access to suit all types of user; Smaller clients with simpler needs often do not need a server until their business grows. A private virtual desktop or two combined with some shared storage fills this niche perfectly.