MANAGED SERVICES

FIXED COST. PEACE OF MIND.

DO YOUR SERVICE PROVIDERS INCESSANT BREAK-FIX BILLS LEAVE YOU FUMING?

ARE YOU TIRED OF WORRYING ABOUT YOUR IT INFRASTRUCTURE?

Businesses nowadays are being faced with rapidly changing, and increasingly complex, technological challenges, almost on a daily basis.

IF YOUR BUSINESS IS STRUGGLING WITH THESE CHALLENGES, WE CAN HELP.

ASK YOURSELF, WHAT YOU WOULD YOU PREFER TO DO?

» Worry about system availability, security, backup success and who to get to fix it

» Pay an internal resource by hiring an expensive technician who will generally specialize in one main area of expertise rather than a broad spectrum

» Pay double time emergency rates to fix problems when they become "all systems down" issues...

» Field endless complaints from frustrated staff about the systems being down or slow

» Have hours and hours of staff time wasted trying to fix issues

» Repeatedly pay the IT company to keep fixing the same issue...

OR

» Let us manage everything – so you can get on with your business

» Get a team of specialist certified engineers for a fraction of the cost

» Have an outsourced IT team 'on-staff' that understands your business requirements and can assist with a selection of the right technologies and solutions

» Implement proven best practice technologies without costly selection mistakes

» Get easy to understand monthly health check reports

IT Outsource Business Solutions provide a comprehensive, next generation, IT managed service which pro-actively takes care of all your IT systems and services. We monitor your systems 24/7 working to eliminate downtime that results from system failures.

Designed with your bottom line in mind, we become your eyes, ears and hands, proactively identifying and preventing issues; and promptly resolving them to ensure your Business / IT systems operate smoothly.

If you prefer, we can support your support team. Our sophisticated monitoring and ticketing system is able to operate as an in-house helpdesk which is manned by in-house staff. In cases where your staff do not have the time or specific skills to address a particular issue they are able to 'one-click promote' the ticket to our team of engineers.

Coupled with proactive monitoring of your systems 24/7, we are able to dramatically enhance the level of expert support available and dramatically slash previous resolution times. We're happy to work as part of your team, filling gaps and delivering the services that you would rather not have to deliver yourselves.

We take responsibility for the complete IT management of your organisation using an integrated technology platform that is being used worldwide by many leading organizations like Sony, CMU and LG. Enterprise class support services for small business prices.. Our customers invest in "Up time" and best practices, instead of being billed for systems down.

OUTSOURCE
business solutions

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